



Confidential
The information collected in this survey will be strictly confidential and individual level information will not be divulged to any person or agency.

For office use only

Cluster number	District	DS Division	GN Division	Serial number (ssu)

Survey on Computer Literacy

2006

Household Questionnaire

Census and Statistics Department
Sri Lanka

Telephone No: 011 2698792

Fax No: 011 2698792

e-mail : information@statistics.gov.lk

Identification Information

1 Cluster Number	
2 Province and District
3 DS Division
4 GN Division
5 Sector(Urban/Rural/Estate)
6 Ward/Village/Estate
7 Census Block number (PSU)
8 Listing was done using (RF1=1 ,RF1=2 ,Camps=3)
9 Housing unit number (ssu)	
10 No. of households	

Control Data

Interviewer's Visits	1 st	2 nd	3 rd
1 Date			
2 Result*			
3 Time taken to complete the schedule	Minutes	Minutes	Minutes

Final result	
Complete	1
Not complete	2

Result Code*

Completed (1) Deferred (2) No competent respondent at home (3) Refused (4)
Housing unit is temporarily closed (5) Other (specify) ----- (6)

Name of the Main respondent of the housing unit :-

Name of Interviewer(-)..... Signature(-)..... Date(-).....

Name of Supervising Officer(-)..... Signature(-)..... Date(-).....

Questionnaire was checked by Mr/Mrs.....

Signature (-).....

Main Concepts and definitions

Awareness about the computer

Are you aware about uses of computers? (2nd column of Part 5)

Computers are used in wide range of areas from playing games to very complicated applications in aeronautics. If a person is at least heard of one of these uses he/she is considered as a person aware about uses of computers.

Computer Literacy - (1st definition)

Can you do something on your own using computer (3rd column of Part 5)

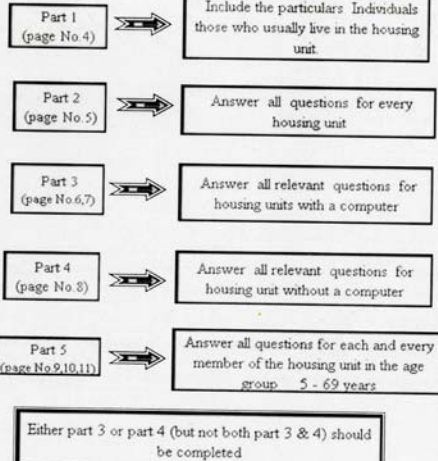
This question used to identify household members in the age group of 5 to 69 years who are computer literate. Computer Literacy defined as a person is considered as computer literate if he/she can do something on his/her own using a computer. (Such as typing a letter using a computer, a child of 5 years playing a using computer, sent a message using a computer, get information using internet etc.)

Computer Literacy - (2nd definition)

Can you use at least 2 software packages on your own? (4th column of Part 5)

This question also used to identify household members in the age group of 5 to 69 years who are computer literate. According to this definition of Computer Literacy a person is considered as computer literate if he/she can use at least 2 software packages (Access, Excel, Front page, Outlook, Word, Photoshop etc.) on his/her own.

Structure of this questionnaire



CODES FOR PERSONAL CHARACTERISTICS

Col 3: Relationship to Head of Household

Head of household	1
Wife/Houseband	2
Son /Daughter	3
Parents	4
Other Relative	5
Domestic Servant	6
Boarder	7
Other	9

Col 4: Sex

Male	1
Female	2

Col 6: Ethnic Group

Sinhalese	1
Sri Lanka tamil	2
Indian Tamil	3
Sri Lanka Moor	4
Malay	5
Burgher	6
Other	9

Col 8: Marital status

Never married	1
Married	2
Widowed	3
Divorced	4
Separated	5

Col 9: Educational Attainment

Studying/Studied Grade 1	01
Passed Grade -2	02
Passed Grade -3	03
Passed Grade -4	04
Passed Grade -5	05
Passed Grade -6	06
Passed Grade -7	07
Passed Grade -8	08
Passed Grade -9	09
Passed Grade -10	10
Passed G.C.E.(O.L.)N.C.G.E.	11
Passed Grade -12	12
Passed G.C.E (A.L)	13
Passed G.A.Q/GSQ	14
Degree	15
Post Graduate Degree/Diploma	16
No Schooling	19

Col 10 Attendance at school or other educational institution (5 years and older)

School	1
University	2
Other Educational Institution	3
Vocational / Technical Institution	4
Does not attend	5

Col 11,12,13: Literacy

Able to read and write	1
Unable to read and write	2

Part 1 - PERSONAL CHARACTERISTICS

SERIAL NO	Name of Individuals who usually live here including those who are temporarily absent (Include boarders, lodgers, servants, etc. and exclude temporary visitors)	Relationship to Head of Household	Sex	Age (as at last birth date)	Ethnic Group	Occupation (Above 10 years)	Marital Status	Educational attainment (5 years & older)	Attendance at school or other educational institution (5 years & older)	Literacy (10 years and above)		
										Sinhala	Tamil	English
1	2	3	4	5	6	7	8	9	10	11	12	13
01												
02												
03												
04												
05												
06												
07												
08												
09												
10												
11												
12												
13												
14												

Part 2 : for all housing units

Availability/Access to computers and other related facilities

2.1: Do you have following hardware/facilities in your home? (Circle relevant numbers)

Hardware/Facility

- i Electricity facility
- ii Radio
- iii Television
- iv Land Telephone
- v Mobile Telephone
- vi Fax Machine
- vii
 - (a) Desktop computer
 - (b) Lap top computer
 - (c) Computer Printer
 - (d) CD Drive
 - (e) Scanner
 - (f) E-mail facility
 - (g) Internet facility

Yes	No
1	2
1	2
1	2
1	2
1	2
1	2
1	2
1	2
1	2
1	2
1	2
1	2
1	2

State the Number, if any Land Phone :-

If 'no' go to Q.no (2.2)

2.1.1: What type of used for e-mail and Internet facility?

- i Dialup connection
 - (a) Prepaid (card connection)
 - (b) Standard packages
- ii ADSL
- iii Broad band
- iv Other (please specify)
- v Don't know

Yes	No
1	2
1	2
1	2
1	2
1	2
1	2

2.2 Are aware of any Government institutions such as NANASALA, VIDATHA etc. providing computer, e-mail & internet facilities?

1	yes
2	no

Part 3: Housing units with computers

3.1 Which year did you buy / obtain the first computer :-----

3.2 Is there a member in your family who can assemble a computer ?

1	yes
2	no

3.3 For what purposes your family members mostly use the computer?
(State 1, 2, 3 according to the priority order?)

- | | | |
|-----|---------------------------|--------------------------|
| i | Educational activities | <input type="checkbox"/> |
| ii | Business activities | <input type="checkbox"/> |
| | (a) Self employment | <input type="checkbox"/> |
| | (b) Other (specify) | <input type="checkbox"/> |
| iii | Entertainment | <input type="checkbox"/> |
| iv | Office work | <input type="checkbox"/> |
| v | E- Mail | <input type="checkbox"/> |
| vi | Internet | <input type="checkbox"/> |
| vii | Other (specify) | <input type="checkbox"/> |

3.4 What are the software packages mainly used by the family members?
(Circle 6 most relevant number(s))

- | | | |
|------|-----------------------|--------------------------|
| i | Word processing | <input type="checkbox"/> |
| ii | Spreadsheets | <input type="checkbox"/> |
| iii | Presentation tools | <input type="checkbox"/> |
| iv | E-mailing | <input type="checkbox"/> |
| v | Internet surfing | <input type="checkbox"/> |
| vi | Statistical tools | <input type="checkbox"/> |
| vii | Graphics | <input type="checkbox"/> |
| viii | Web designing | <input type="checkbox"/> |
| ix | Programming | <input type="checkbox"/> |
| x | Database management | <input type="checkbox"/> |
| xi | Project Management | <input type="checkbox"/> |
| xii | Other (specify) | <input type="checkbox"/> |

Part 3: Housing units with computers (Contd.)

3.5 How often family members use the computer during the last 06 months? (Circle relevant number)

- | | | |
|-----|----------------------|--------------------------|
| i | Daily | <input type="checkbox"/> |
| ii | several times a week | <input type="checkbox"/> |
| iii | Once a week | <input type="checkbox"/> |
| iv | Once a Month | <input type="checkbox"/> |
| v | Rerally | <input type="checkbox"/> |
| vi | Do not use | <input type="checkbox"/> |

3.6 Was any of your computers out of order during last 12 months?

1	Yes
2	No

← If no go to **part 5**

3.7 State the time period during which computer could not be used? (in weeks)

3.8 Did you get your computer repaired?

1	Yes
2	No

← If no go to **3.8.2**

3.8.1 How did you get your computer repaired? (Circle relevant number(s))

- | | | |
|-----|--|--------------------------|
| i | By family member | <input type="checkbox"/> |
| ii | By a friend/relative | <input type="checkbox"/> |
| iii | Through the seller (under warranty period) | <input type="checkbox"/> |
| iv | By private repairing center | <input type="checkbox"/> |
| v | Other (please specify) | <input type="checkbox"/> |

After answering this question go to **part 5**

3.8.2 Reasons for not repairing the computer yet? (Circle relevant number(s))

- | | | |
|-----|--|--------------------------|
| i | Due to Financial difficulties | <input type="checkbox"/> |
| ii | Unavailability of repairing facilities | <input type="checkbox"/> |
| iii | Repairing is not worth | <input type="checkbox"/> |
| iv | Unavailability of hardware and/or software | <input type="checkbox"/> |
| v | Other (please specify) | <input type="checkbox"/> |

After answering this question go to **part 5**

